MAIE

# PRODUCT RETURN FORM

Please include this completed form inside your return package.

Thank you for shopping with MAIE. We're sorry to hear you'd like to return an item.
Please complete the form below so we can process your return efficiently.

## CUSTOMER INFORMATION

Full Name: _____

Order Number: _____

Order Date: ____ / ____ / _____

Email Address: _____

Phone Number: _____

## RETURN DETAILS

| # | Product Name / SKU | Quantity | Reason for Return |
|---|---|---|---|
| 1 | | | |
| 2 | | | |
| 3 | | | |

Please indicate the reason for return (you may select more than one):

☐ Incorrect item received

☐ Item damaged or defective

☐ Size or fit issue

☐ Item not as described

☐ Changed mind

☐ Other (please specify): _____

## REFUND PREFERENCE

☐ Refund to original payment method

## ADDITIONAL COMMENTS (Optional)

## IMPORTANT INFORMATION

- Items must be unworn, unwashed and in their original condition, with all tags attached. For hygiene reasons, underwear and earrings cannot be returned unless faulty.
- Please include this completed form inside your return package.
- MAIE does not offer free returns. You pay the return shipping, unless the item is faulty or we sent you the wrong item.
- We recommend a tracked shipping service. Keep your proof of postage until your refund has been issued.
- Email us within 30 days of delivery and wait for our reply with the return address before you post your parcel. Please do not send returns to our registered business address.

For any questions about your return, please email us at **Maie-cl@outlook.com**